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## **TERMS & CONDITIONS**

### **1. General**

By using the services of **TAX RAKSHAK** ("Service Provider"), you ("Client") agree to these Terms & Conditions ("Agreement"). These terms are legally binding. If you do not agree, you must refrain from using our services.

### **2. Scope of Services**

We provide compliance, tax, and regulatory services, including but not limited to:

- GST Registration & Filing
- Income Tax Return (ITR) Filing
- FSSAI Registration
- Business Licenses and Allied Registrations
- Advisory, Audit Support, and Other Compliance Services

Services are strictly limited to facilitation. The responsibility for correctness of data, legal compliance, and timely submissions remains with the Client.

### **3. Service Timelines**

- Timelines provided are estimates only and subject to delays due to government processing, system issues, or incomplete documentation.
- TAX RAKSHAK is not liable for delays outside its control.

### **4. Client Responsibilities**

The Client shall:

- Provide true, complete, and timely data/documents.
- Review drafts before submission to government authorities.
- Respond promptly to queries or clarifications.
- Ensure all legal obligations (taxes, penalties, interest, late fees) are met on time.

### **5. Payments & Fees**

- All service fees are payable in advance unless otherwise agreed.
- Government fees, penalties, late charges, or third-party costs are to be borne by the Client.
- Payments once made are non-transferable.

### **6. Refund Policy**

- **No Refund:** If application is rejected due to government decisions, changes in law, or due to incorrect/incomplete information from the Client.

- **No Refund:** If Client fails to cooperate, delays submission, or withdraws service after initiation.
- **Partial Refund:** If delays are solely attributable to TAX RAKSHAK, 50% of advance will be refunded.
- Refunds, if approved, will be processed within 15–30 business days.

### **7. Accuracy of Information**

The Client is solely responsible for the accuracy of details provided. TAX RAKSHAK shall not be liable for penalties, losses, or disputes arising from incorrect/misleading information.

### **8. Limitation of Liability**

Our liability is limited to the amount of fees paid for the specific service. We are not liable for:

- Government rejections, delays, or penalties.
- Consequential, indirect, or incidental damages.
- Loss of business opportunities, profits, or goodwill.

### **9. Fraud & Misrepresentation**

Clients must not:

- Submit false or fabricated documents.
- Conceal income, turnover, or liabilities.
- Use another person's PAN, Aadhaar, GSTIN, or credentials.  
Any fraudulent activity will result in immediate termination of services and reporting to authorities.

### **10. Confidentiality & Data Privacy**

- TAX RAKSHAK maintains confidentiality of Client information and uses it only for service purposes.
- Data may be shared with government portals or authorized third-parties only as required.
- TAX RAKSHAK is not responsible for data leaks due to third-party/government portal breaches.

### **11. Intellectual Property**

All training material, templates, software, and reports provided remain the intellectual property of TAX RAKSHAK. Clients may not copy, resell, or redistribute without prior consent.

### **12. Indemnification**

The Client agrees to indemnify and hold harmless TAX RAKSHAK against any claims, losses, penalties, or damages arising from:

- Breach of these terms.
- False or incomplete information provided.

- Misuse of services.

### **13. Termination of Services**

TAX RAKSHAK may suspend or terminate services if:

- The Client provides false information.
  - Payments are not made on time.
  - The Client engages in abusive or unlawful behavior.
- No refunds will be issued in such cases.

### **14. Force Majeure**

We are not responsible for failure/delay in service delivery due to natural calamities, internet failures, cyberattacks, strikes, government system downtime, or any event beyond our control.

### **15. Amendments**

TAX RAKSHAK reserves the right to modify these Terms & Conditions at any time. Updated terms will be published on our website, and continued use of services implies acceptance.

### **16. Governing Law & Jurisdiction**


These Terms are governed by the laws of India. Disputes shall be subject to the exclusive jurisdiction of courts in **Moradabad, Uttar Pradesh, India.**

### **17. Contact Us**

#### **TAX RAKSHAK**

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